

# PFFCU NEWS



[www.profirefighterscu.com](http://www.profirefighterscu.com)

**Professional Fire Fighters Credit Union**  
**"Members helping Members"**  
**Quarterly Newsletter • October 2020**

## PRODUCTS & SERVICES

- Share Savings Accounts
- Christmas Accounts
- Checking Accounts
- Share Certificates
- Individual Retirement Accounts
- Consumer Loans
- Mortgage Loans
- Home Equity Loans
- On-Line Banking
- Bill-Pay
- Visa Debit Cards
- Notary Services
- Safe Deposit Boxes
- ATM
- eStatements
- POPMONEY
- CardValet
- ACH Origination
- Mobile App
- Reloadable Debit Cards

## HOLIDAY CLOSINGS

### Thanksgiving

November 26, 2020

November 27, 2020 (Bossier Office Only)

### Christmas


December 25, 2020

### New Years

January 1, 2021

## BOSSIER LUNCH HOUR

Our Bossier Branch is closed between 11:30 am and 12:30 pm for lunch.



### AUTO LOANS

Get your vehicle loan at PFFCU. Low rates! Great terms! Before you Finance with the dealer come see what we can do for you! PFFCU has great rates and terms for both new and used vehicles. Come see us today!

\*Membership and approved credit required. Some restrictions apply.



### CHRISTMAS LOANS

Available beginning  
November 2, 2020

Get up to \$1,200.00  
at 11% APR\* for 12 months

\*Annual Percentage Rate. Some restrictions apply. Membership and approved credit required. Offer ends December 24, 2020.

## SET YOUR OWN DEBIT CARD PIN!!!

You no longer need to wait for a PIN mailer for your new debit card or when you have forgotten your debit card PIN. New debit cards will have a toll-free number to call and activate your card and set the PIN!!! When you forget your PIN, just call the Credit Union and get the toll-free number so you can call and change your PIN.

## CONTACTLESS DEBIT CARDS

Coming Soon!! Professional Fire Fighters Credit Union will be issuing contactless debit cards in 2020!!! Stay Tuned for more details!

**GET YOUR FREE CREDIT REPORT**  
at [annualcreditreport.com](http://annualcreditreport.com)

## MOBILE APP

Professional Fire Fighters Credit Union has a mobile app available in the Apple App Store and the Google Play Store. Now your PFFCU account is available 24/7. Just go to your app store and type in Pro Fire Fighters CU and download the app today!



## CHRISTMAS CLUB

All Christmas Club accounts will be transferred to the member's share account on November 1, 2020. If you have an automatic transfer or direct deposit to your Christmas Club account it will continue after the transfer. If you do not have a Christmas Club account open one today and be ready for Christmas 2021.



## LOST OR STOLEN VISA DEBIT CARD

After hours: 1-800-472-3272 or  
1-800-262-2024

# CardValet Protects Your Professional Fire Fighters Credit Union Account.

- **Turn your debit card on and off.** Turn your PFFCU debit card off until you need to use it, then turn it on to make your purchase and turn it off again. Also, if our debit card is lost or stolen or you see an unauthorized transaction, turn it off and have PFFCU order you a new card.
- **Set transaction controls.** Transaction controls can be set up for dollar amounts, merchant categories and geographic locations and can be easily changed when needed. Transaction controls help deter fraud and they help you track your spending
- **Track Spending.** See your debit card transactions immediately and use your transaction controls to monitor where and how much you are spending.
- **Receive Alerts.** Any time your debit card is used, approved or exceeds the transaction limits you set, get an immediately alert. Also set purchase limits and get a notification when the limits are exceeded.
- **Stop Fraud.** Receive an alert when a transaction is attempted or declined which helps stop fraud immediately.
- **Real Time Balances.** CardValet gives you real-time balances on your PFFCU accounts.

To get started, go to your app store and **download the CardValet app today!** For members that are Verizon customers, please google CardValet and down load the app.



## INCOME TAX SERVICE

Professional Fire Fighters Credit Union provides members a year-round tax service, conveniently located at 9253 Wallace Lake Road, Shreveport, LA 71106. For over 30 years Mark Ford, CPA's firm has been providing tax preparation and advice to Professional Fire Fighters Credit Union members. This service includes individual, partnership and corporate returns. Call 318.688.7006 for an appointment or stop in at 9253 Wallace Lake Road Shreveport, LA 71106.

## ANNUAL MEETING AND NOMINATIONS

Nominations for Board of Directors vacancies may be made by petition, signed by no less than 20 and no more than 500 Professional Fire Fighters Credit Union members. Each nominee by petition shall submit a statement of qualifications and biographical data with their petition. All nominations by petition shall be accompanied by a signed certificate from the nominee stating that he/she is agreeable to nomination and will serve if elected to office. The Secretary of the Professional Fire Fighters Credit Union must receive all nominations by petition no later than 4:00 P.M. November 2, 2020 at Shreveport Credit Union office located at 9410 Healthplex Dr. Shreveport, LA 71106. All election shall be determined by plurality vote and be by ballot except where there is only one nominee for each position to be filled. There will be no nominations from the floor.

Professional Fire Fighters Credit Union's 81st Annual Meeting will be held in the Shreveport Credit Union lobby at 1730 hours on Thursday January 28, 2021. All members are invited to attend. This letter is notification of names placed in nomination for election to the Board of Directors of the Professional Fire Fighters Credit Union for a two-year term beginning January 2021. The nominees have been recommended by the Nominating Committee appointed by the Executive Officer for the Professional Fire Fighters Credit Union as directed by R.S. 6:641, Article V, Section 1 of the Louisiana Revised Statutes of 1950 at the August 20, 2020.

Nominees: Williams T. Howard, Kenneth Conly, Carlos Steward, Lance Parker, James Pope

## DORMANT, INACTIVE OR ABANDONED ACCOUNTS

If your account(s) has no deposit or withdrawal activity for one (1) year, it will be considered dormant and we will cease mailing statements. You may reactivate your account by contacting us. Dormant accounts are subject to a monthly fee (refer to the Professional Fire Fighters Credit Union Fee Schedule) after the account is categorized dormant. If the account(s) remains inactive for five (5) years, it may be subject to escheat to the State of Louisiana, unless other conditions imposed by applicable laws are met.

## CREDIT UNION STAFF

Bobby Cannon . . . . . *President/CEO*  
Jeannie McClung . . . . . *Assistant CEO*  
Kim Molen . . . . . *Senior Loan Officer*  
Mandy Hutto . . . . . *Loan Officer*  
Angela Robbins . . . . . *Member Service Representative*  
Jennifer Deaton . . . . . *Member Service Representative*

## YOUR BOARD OF DIRECTORS

William T. Howard - *Chairman*  
Cedric L. White - *Vice-Chairman*  
Kenneth M. Conly - *Secretary-Treasurer*  
Carlos Steward  
Kip A. Mourad  
Richard A. Parker  
Lance Parker  
James E. Pope  
Rickey Spataro

## SUPERVISORY COMMITTEE

Brian Jones - *Chairman*  
David M. White  
Dewayne Tasby

## FINANCIALS

Professional Fire Fighters Credit Union  
Financials as of 6/31/2020

Assets	\$51,052,278
Shares	\$41,427,842
Loans	\$27,361,035
Members	2,536



We do business in accordance with the Federal Fair Housing Law and the Equal Credit Opportunity Act

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government.



National Credit Union Administration, a U.S. Government Agency

## LOCATIONS & HOURS

### ADDRESS, PHONE & FAX NUMBER

#### SHREVEPORT BRANCH

9410 Healthplex Drive  
Shreveport, LA 71106  
Phone: (318) 603.0626  
Fax: (318) 603.0629  
Mon - Thurs: 8:30 am - 4:00 pm  
Fri: 8:30 am - 4:30 pm

#### BOSSIER BRANCH

1907 Benton Road, Suite 100  
Bossier City, LA 71111  
Phone: (318) 746.1900  
Fax: (318) 746.1996  
Mon -Thurs: 8:30 am - 4:00 pm  
Fri: 8:30 am - 4:30 pm  
Lunch Hour: 11:30 - 12:30

#### SERVICE CENTER

284 Southfield Road  
Shreveport, LA 71105  
Mon - Fri: 9:00 am - 5:00 pm