

PFFCU NEWS



www.profirefighterscu.com

Professional Fire Fighters Credit Union
“Members Helping Members”
Quarterly Newsletter • July 2026

PRODUCTS & SERVICES

- Share Savings Accounts
- Christmas Accounts
- Checking Accounts
- Share Certificates
- Individual Retirement Accounts
- Consumer Loans
- On-Line Banking
- Bill-Pay
- Visa Contactless Debit Cards
- Notary Services
- Safe Deposit Boxes
- ATM
- eStatements
- Zelle
- ACH Origination
- Mobile App
- Instant Issue Debit Cards
- Message Pay

HOLIDAY CLOSINGS

Independence Day

Friday, July 3, 2026

Labor Day

Monday, September 7, 2026

BOSSIER LUNCH HOUR

Our Bossier Branch is closed between 11:30 am and 12:30 pm for lunch.

AUTO LOANS

Thinking about buying a new vehicle? PFFCU is ready to help you with financing. Come see us today.

Everyday low rates and financing for up to **84 months** on New Vehicles

Some restrictions apply. Membership and approved credit required. Limited time offer. Subject to change without notice.



VACATION LOANS

Summer is just around the corner. Apply for a PFFCU Vacation Loan to make the most of your summer! Vacation loans are available through September 30, 2026.

Get \$1,200.00 at 12% APR* for 12 months.

*Annual percentage rate. Membership and approved credit required. Some restrictions apply. Limited time offer. Subject to change without notice.



PFFCU NOW OFFERS MESSAGE PAY!

Members can now make real-time payments on their PFFCU loans using their account at another financial institution thru the Message Pay link on our website. Just click the 'Make a Payment' link and follow the instructions. There is a fee for this service.

TEXT ALERTS FOR POTENTIAL DEBIT CARD FRAUD.

When our fraud department suspects a debit card transaction to be fraudulent, they will text to your mobile number on file. Just respond to the text with either 'yes' if you made the transaction or 'no' if you did not do the transaction. Texts are sent between the hours of 8:00 am and 9:00 pm. To verify the text is legitimate, it will originate from 37268.

COMING SOON!

The new full-service Bossier branch of Professional Fire Fighters Credit Union, located on Old Minden Road, is scheduled to open in Fall of 2026.

MOBILE APP

Professional Fire Fighters Credit Union has a mobile app available in the Apple App Store and the Google Play Store. Now your PFFCU account is available 24/7. Just go to your app store and type in Pro Fire Fighters CU to download the app today!

ATTENTION FIRE FIGHTERS WITH SIDE JOBS!

Fire Fighters, if your side job or business is not already on our website, we can add it to our website listing. Just give us your side job or business information and we will do the rest.



LOST OR STOLEN VISA DEBIT CARD

After hours: 1-800-472-3272 or 1-800-262-2024

NOMINATING COMMITTEE

The following persons have been named to the Nominating Committee: Cedric White, Dewayne Tasby and Jimmie McGee

ARTIFICIAL INTELLIGENCE SCAMS

Scammers are using artificial intelligence (AI) to try and trick you into clicking malicious links. They can use text or phone calls and they will claim to be a U.S. government official. Because it is AI, they sound very genuine and official. After engaging in a friendly conversation and gaining your trust they will ask you to click a link they send you to finish the conversation. If you click the link, the cyber criminals will be able to access your data and personal information.

Some tips to avoid falling victim to phishing scams:

- Be suspicious of calls or texts from strangers.
- Never click links sent by people you do not know.
- Even though this scam is based in the United States, cyber criminals around the world are using AI to scam victims.
- Be wary of overly friendly strangers, especially ones that claim to be government officials.
- Most government entities will only contact you through paper mail.

PFFCU STATEMENTS HAVE A NEW LOOK

PFFCU has updated our member statements to be easier to read. Each section is now separated from the other sections so you can more easily differentiate beginning and ending balances and transactions for each product.

USE YOUR PFFCU APP TO STOP DEBIT CARD FRAUD

If you see a debit card transaction on your account that you did not do, turn off your PFFCU debit card in your app. Here's how:

1. Log into the PFFCU app.
2. Click the card icon at the bottom of the screen.
3. Click the button below the picture of your card and when the box pops up click 'yes'.
4. Contact the credit union and report the fraudulent transaction(s).

Its that easy.

(Use steps 1 – 3 to turn your card back on if you find out the transaction is not fraudulent.)

INCOME TAX SERVICE

Professional Fire Fighters Credit Union provides members a year-round tax service, conveniently located at 9253 Wallace Lake Road, Shreveport, LA 71106. For over 30 years Mark Ford, CPA's firm has been providing tax preparation and advice to Professional Fire Fighters Credit Union members. This service includes individual, partnership and corporate returns. Call 318.688.7006 for an appointment or stop in at 9253 Wallace Lake Road Shreveport, LA 71106.

DORMANT, INACTIVE OR ABANDONED ACCOUNTS

If your account(s) has no deposit or withdrawal activity for one (1) year, it will be considered dormant and we will cease mailing statements. You may reactivate your account by contacting us. Dormant accounts are subject to a monthly fee (refer to the Professional Fire Fighters Credit Union Fee Schedule) after the account is categorized dormant. If the account(s) remains inactive for five (5) years, it may be subject to escheatment to the State of Louisiana, unless other conditions imposed by applicable laws are met.

CREDIT UNION STAFF

Bobby Cannon*President / CEO*
Angela Robbins.....*BSA Officer, Member Service Representative*
Kim Martz*Office Manager*
Kim Cannon*Senior Loan Officer*
Courtney Miller*Member Service Representative*
Jennifer Smith*Member Service Representative*

YOUR BOARD OF DIRECTORS

W. Terry Howard - *Chairman*
Cedric White - *Vice-Chairman*
Kenneth Conly - *Secretary-Treasurer*
Carlos Steward
Richard Parker
Lance Parker
James Pope
Dewayne Tasby
Jimmie McGee

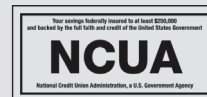
SUPERVISORY COMMITTEE

Wendell Holmes - *Chairman*
Rodney Murray
George Craft

FINANCIALS

Professional Fire Fighters Credit Union
Financials as of 3-31-2026

Assets.....	\$69,805,263
Shares.....	\$55,414,363
Loans.....	\$40,461,746
Members.....	2,726



LOCATIONS & HOURS

ADDRESS, PHONE & FAX NUMBER

SHREVEPORT BRANCH

9410 Healthplex Drive
Shreveport, LA 71106
Phone: (318) 603.0626
Fax: (318) 603.0629
Mon-Thurs: 8:30 am – 4:00 pm
Fri: 8:30 am – 4:30 pm

BOSSIER BRANCH

1907 Benton Road, Suite 100
Bossier City, LA 71111
Phone: (318) 746.1900
Fax: (318) 746.1996
Mon-Thurs: 8:30 am – 4:00 pm
Fri: 8:30 am – 4:30 pm
Lunch Hour: 11:30 – 12:30

SHARED BRANCHING

You can find a shared branching location at sharedbranching.org