

PFFCU NEWS



www.profirefighterscu.com

Professional Fire Fighters Credit Union
"Members Helping Members"
Quarterly Newsletter • October 2026

PRODUCTS & SERVICES

- Share Savings Accounts
- Christmas Accounts
- Checking Accounts
- Share Certificates
- Individual Retirement Accounts
- Consumer Loans
- On-Line Banking
- Bill-Pay
- Visa Contactless Debit Cards
- Notary Services
- Safe Deposit Boxes
- ATM
- eStatements
- Zelle
- ACH Origination
- Mobile App
- Instant Issue Debit Cards
- Credit Cards
- Message Pay (Online Payments)

HOLIDAY CLOSINGS

Veteran's Day

Wednesday, November 11, 2026

Thanksgiving

Thursday, November 26, 2026

Friday, November 27, 2026 (Bossier office only)

Christmas

Friday, December 25, 2026

New Years

Friday, January 1, 2027

AUTO LOANS

Thinking about buying a new vehicle? PFFCU is ready to help you with financing. Come see us today.

Everyday low rates and financing for up to 84 months on New Vehicles

Some restrictions apply. Membership and approved credit required. Limited time offer. Subject to change without notice.



CHRISTMAS LOANS

Enjoy your Christmas this year with a Christmas loan from Professional Fire Fighters Credit Union. Christmas loans start November 2, 2026 and are available through December 24, 2026.

Get \$1,500.00 at 11% APR* for 12 months.

*Annual Percentage Rate. Some restrictions apply. Membership and approved credit required. Limited time offer. Subject to change without notice.

PFFCU NOW OFFERS CREDIT CARDS!

Choosing the right credit card is easier than ever. Whether you want to pay down balances faster, maximize cash back, earn rewards, or begin building your credit history, we have the ideal card for you. Apply now on the PFFCU website.

TEXT ALERTS FOR POTENTIAL DEBIT CARD FRAUD.

When our fraud department suspects a debit card transaction to be fraudulent, they will text to your mobile number on file. Just respond to the text with either 'yes' if you made the transaction or 'no' if you did not do the transaction. Texts are sent between the hours of 8:00 am and 9:00 pm.

To verify the text is legitimate, it will originate from 37268.

MOBILE APP

Professional Fire Fighters Credit Union has a mobile app available in the Apple App Store and the Google Play Store. Now your PFFCU account is available 24/7. Just go to your app store and type in Pro Fire Fighters CU to download the app today!



ATTENTION FIRE FIGHTERS WITH SIDE JOBS!

Fire Fighters, if your side job or business is not already on our website, we can add it to our website listing. Just give us your side job or business information and we will do the rest.

LOST OR STOLEN VISA DEBIT CARD

After hours: 1-800-472-3272 or 1-800-262-2024

ARTIFICIAL INTELLIGENCE SCAMS

Scammers are using artificial intelligence (AI) to try and trick you into clicking malicious links. They can use text or phone calls and they will claim to be a U.S. government official. Because it is AI, they sound very genuine and official. After engaging in a friendly conversation and gaining your trust they will ask you to click a link they send you to finish the conversation. If you click the link, the cyber criminals will be able to access your data and personal information.

Some tips to avoid falling victim to phishing scams:

- Be suspicious of calls or texts from strangers.
- Never click links sent by people you do not know.
- Even though this scam is based in the United States, cyber criminals around the world are using AI to scam victims.
- Be wary of overly friendly strangers, especially ones that claim to be government officials.
- Most government entities will only contact you through paper mail.

ANNUAL MEETING AND NOMINATIONS

Nominations for Board of Directors vacancies may be made by petition, signed by no less than 20 and no more than 500 Professional Fire Fighters Credit Union members. Each nominee by petition shall submit a statement of qualifications and biographical data with their petition. All nominations by petition shall be accompanied by a signed certificate from the nominee stating that he/she is agreeable to the nomination and will serve if elected to office. The secretary of the Professional Fire Fighters Credit Union must receive all nominations by petition no later than 4:00 p.m. November 2, 2026, at the Shreveport credit union office located at 9410 Healthplex Dr. Shreveport, LA 71106. All elections shall be determined by plurality vote and be by ballot except where there is only one nominee for each position to be filled. There will be no nominations from the floor.

PFFCU 87TH ANNUAL MEETING

Professional Fire Fighters Credit Union's 87th Annual Meeting will be held in the Shreveport Credit Union lobby at 1730 hours on Thursday January 28, 2027. All members are invited to attend. This letter is notification of names placed in nomination for election to the Board of Directors of the Professional Fire Fighters Credit Union for a two-year term beginning January 2027. The nominees have been recommended by the Nominating Committee appointed by the Executive Officer of the Professional Fire Fighters Credit Union as directed by R.S. 6:641, Article V, Section 1 of the Louisiana Revised Statutes of 1950 at the August 20, 2026 Board of Directors meeting.

Nominees: W. Terry Howard, Kenneth Conly, Carlos Steward, Lance Parker, James Pope

INCOME TAX SERVICE

Professional Fire Fighters Credit Union provides members a year-round tax service, conveniently located at 9253 Wallace Lake Road, Shreveport, LA 71106. For over 30 years Mark Ford, CPA's firm has been providing tax preparation and advice to Professional Fire Fighters Credit Union members. This service includes individual, partnership and corporate returns. Call 318.688.7006 for an appointment or stop in at 9253 Wallace Lake Road Shreveport, LA 71106.

DORMANT, INACTIVE OR ABANDONED ACCOUNTS

If your account(s) has no deposit or withdrawal activity for one (1) year, it will be considered dormant and we will cease mailing statements. You may reactivate your account by contacting us. Dormant accounts are subject to a monthly fee (refer to the Professional Fire Fighters Credit Union Fee Schedule) after the account is categorized dormant. If the account(s) remains inactive for five (5) years, it may be subject to escheatment to the State of Louisiana, unless other conditions imposed by applicable laws are met.

CREDIT UNION STAFF

Bobby Cannon President / CEO
Angela Robbins.....BSA Officer, Member
Service Representative
Kim Martz Office Manager
Kim Cannon Senior Loan Officer
Wendy Wilmer.....Loan Office
Courtney Miller Member Service
Representative
Jennifer Smith Member Service
Representative

YOUR BOARD OF DIRECTORS

W. Terry Howard - Chairman
Cedric White - Vice-Chairman
Kenneth Conly - Secretary-Treasurer
Carlos Steward
Richard Parker
Lance Parker
James Pope
Dewayne Tasby
Jimmie McGee

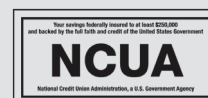
SUPERVISORY COMMITTEE

Wendell Holmes - Chairman
Rodney Murray
George Craft

FINANCIALS

Professional Fire Fighters Credit Union
Financials as of 6-30-2026

Assets.....	\$72,599,510
Shares	\$57,885,564
Loans	\$40,910,794
Members.....	2,764



LOCATIONS & HOURS

ADDRESS, PHONE & FAX NUMBER

SHREVEPORT BRANCH

9410 Healthplex Drive
Shreveport, LA 71106
Phone: (318) 603.0626
Fax: (318) 603.0629
Mon-Thurs: 8:30 am – 4:00 pm
Fri: 8:30 am – 4:30 pm

BOSSIER BRANCH

2795 Old Minden Road
Bossier City, LA 71112
Phone: (318) 746.1900
Fax: (318) 746.1996
Mon-Thurs: 8:30 am – 4:00 pm
Fri: 8:30 am – 4:30 pm

SHARED BRANCHING

You can find a shared branching location
at sharedbranching.org